

For immediate release

**Hong Kong Broadband Network Limited Conferred
“APCSC Customer Relationship Excellence Awards 2005” for
“Call Center of the Year” & “Customer Service Center of the Year”**

Hong Kong, 13 July 2006 – Hong Kong Broadband Network Limited (“HKBN”) conferred “Call Center of the Year” & “Customer Service Center of the Year” awards at the Asia Pacific Customer Service Consortium (APCSC) Customer Relationship Excellence Awards (CRE Awards) Dinner Ceremony last night.

The goal of CRE Awards is to promote service quality and Customer Relationship Excellence in international cities across Asia Pacific and to recognize companies, business units, teams and individual that have contributed to the success of both their customers and the organizations that they serve. Winners are selected through a comprehensive balanced score card of self assessment benchmarking, business case presentations, mystery calls, site visits assessment by the judging panel, public webvoting and a final round of judging by a panel of customer relationship excellence experts.

The awards recognized HKBN’s strong value proposition in customer service and call centre service. To strengthen customer relations, HKBN has established a 14,000 ft training center in Guangzhou to provide comprehensive and professional training courses to every customer service executive before performing tasks as well as under on-the-job basis. Furthermore, HKBN has set up a 4000 sq. ft. customer service center in Mongkok, handling general affairs including payment and enquiries, as well as service demonstration and trial, so as to provide premium and "one-stop" service to our valuable customers.

William Yeung, Chief Operation Officer said, “HKBN devotes to delivering an engaging customer experience by providing unparalleled customer service and superlative products. The awards we received from APCSC in the category of call centre and customer service centre demonstrate one of our achievements in the pursuit of excellence. It is also an honor to our staff who have contributed to the results.”

The prestigious awards add to a growing list off accolades HKBN has already achieved in recent years. While HKBN has been renowned for its advanced network and innovative services, the “Call Center of the Year” & “Customer Service Center of the Year” awards has been a genuine recognition for other outstanding achievements of HKBN.

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About City Telecom / Hong Kong Broadband Network Limited

Established in 1992, City Telecom (H.K.) Limited (SEHK : 1137, NASDAQ : CTEL) provides integrated telecommunications services in Hong Kong. CTI 's wholly owned subsidiary, Hong Kong Broadband Network Limited (HKBN), is in the process of expanding its Metro Ethernet from 1.25 mn to 1.8 mn homes pass, reaching 80% of Hong Kong's total population. HKBN has achieved an aggregate Voice, Broadband (symmetric 1000Mbps, 100Mbps and 10Mbps), IP-TV and Corporate data service base in excess of 600,000 subscriptions. Additional information on City Telecom can be found at www.ctigroup.com.hk

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