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Hong Kong Technology Venture Company Limited
香港科技探索有限公司

(Incorporated in Hong Kong with limited liability under the Companies Ordinance)
(Stock Code: 1137)

VOLUNTARY ANNOUNCEMENT
INFORMATION SECURITY INCIDENT

This announcement is published on a voluntary basis by the board of directors (the “**Board**”) of Hong Kong Technology Venture Company Limited (the “**Company**” and together with its subsidiaries, the “**Group**”).

The Company discovered abnormal and suspicious activities in its computer system on 26 January 2022. Computer servers located in other Asian areas had made unauthorized access to customer information of HKTVmall. According to the current investigation, a small portion of the 4.38 million registered customer information were accessed.

The Company has taken immediate actions to contain the situation. Two market leading cybersecurity firms have been engaged on 27 January 2022 to conduct investigation and to further enhance HKTVmall’s network and system security measures. Currently, there is no evidence that customer information has been misused nor financial loss has been incurred by customers.

Customer information being unauthorised accessed may include: (1) Account registered names, encrypted and masked login passwords, registered and contact email addresses; (2) Recipient names, delivery addresses and contact phone numbers for orders from December 2014 to September 2018; and (3) If customers have linked their HKTVmall account to Facebook account or Apple ID, unauthorised accessed information may also include date of birth, registered name and email addresses for Facebook account and Apple ID.

Despite there is no evidence that customer information has been misused nor financial loss has been incurred by customers, the Company will take responsibility for any unauthorised purchases made on HKTVmall resulted by this incident.

The Company had reported the incident to the Hong Kong Police and the Office of the Privacy Commissioner for Personal Data, Hong Kong. Potential affected customers will also be informed through email or message notification in HKTVmall App. The Company hereby expresses its sincere apology to all affected customers.

In case of enquiries, customer can send email to infosecurity.cs@hktv.com.hk or visit <http://www.hktvmall.com/infosecurity> for more information about the incident.

Shareholders and potential investors of the Company are cautioned not to unduly rely on such information and are advised to exercise caution in dealing in the Company's securities.

By Order of the Board
Hong Kong Technology Venture Company Limited
Cheung Chi Kin, Paul
Chairman

Hong Kong, 4 February 2022

As at the date of this announcement, the executive Directors of the Company are Mr. Cheung Chi Kin, Paul (Chairman), Mr. Wong Wai Kay, Ricky (Vice Chairman and Group Chief Executive Officer), Ms. Wong Nga Lai, Alice (Group Chief Financial Officer), Mr. Lau Chi Kong (Chief Executive Officer (International Business)) and Ms. Zhou Huijing (Chief Executive Officer (Hong Kong)) and the independent non-executive Directors of the Company are Mr. Lee Hon Ying, John, Mr. Peh Jefferson Tun Lu and Mr. Mak Wing Sum, Alvin.